

PROACTIVE MONITORING



Meet ALBIESM. He's got you covered.

ALBIESM Circuit Monitoring knows all. ALBIE sees all. That's just what you want for your business. ALBIE is our new proactive monitoring service for those data circuits that are not on the MASS network. ALBIE's watchful eyes constantly track the mission critical interfaces of your data network 24/7/365. ALBIE notifies you when any sign of trouble is detected, while our Network Operation Center Engineers take corrective action with your carriers to resolve the issue.

The benefits that ALBIE brings to YOUR team is not being caught off guard, wasting time and resources dealing with the carriers directly. Under ALBIE's watchful eye, we eliminate those headaches and provide you peace of mind.



ALBIE'S RESUME

- Real-time monitoring & alerting
- Proactively troubleshoots issues
- Works directly with carriers on your behalf
- Expedites repairs to maximize uptime
- Solves circuit-related issues
- Communicates directly with you
- Provides unbiased industry solutions
- Acts as an extension of YOUR team

Why deal with your carrier when ALBIE is on the job?

BASIC

INCLUDES:

- 24/7/365 Proactive Monitoring & Alerting
- 8AM to 5PM Troubleshooting & Support
- Communication Throughout Resolution

PREMIUM

INCLUDES:

- 24/7/365 Proactive Monitoring & Alerting
- 24HR Troubleshooting & Support
- Communication Throughout Resolution
- Unlimited Access to Support Engineers

Let's Talk. 866.791.MASS [6277] • email: ALBIE@masscommgroup.com • masscommgroup.com/ALBIE



MASS Communications